

honestbee – creating superior shopping and delivery experiences

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honestbee is an online concierge and delivery service company which started off in Singapore and in no time expanded to Hong Kong, Taiwan, Japan, Malaysia, Philippines, Indonesia and Thailand. The company provides personal shoppers who pick products for its clients and hand over to the delivery team which ensures that the products reach the clients on time.



Challenges

- smooth scaling up of processes
- one-stop solution to improve efficiency
- monitoring and analyzing the delivery processes for better decision making

Results

We introduced **Tookan** to them which provided a ready to use solution to their business problems and by easily integrating with their unique business model, Tookan helped them improve their process efficiency by 18% and spiked up their transactions to a whopping 100,000 transactions per month.

Current Position

honestbee has become Asia's leading online concierge and delivery service with a highly efficient delivery system in place.